

Electronic Communication and Online Counseling Policy

Grace Counseling LLC seeks at all times to maintain and respect the confidentiality of each client.

Grace Counseling wishes to remind each person that electronic communication (email, texts, faxes) is not a secure form of communication. The use of electronic communication is for scheduling purposes only and not used for counseling purposes or major forms of communication. The suitability of any clinical consultations can only be determined through counseling sessions. Electronic communication is not appropriate for emergency or time-critical situations. The fastest way to contact Grace Counseling is by phone 573-644-6128. If your message is an emergency or if you are in imminent crisis, please call 911 or visit your nearest emergency room.

Online counseling sessions - also known as Teletherapy - are done through Zoom.us which is HIPAA compliant, meaning 100% secure. More information about Zoom's HIPAA compliance can be found here: <https://zoom.us/docs/doc/Zoom-hipaa.pdf>

Zoom.us is HIPAA compliant software and is an app that can be downloaded for free on your phone, tablet, or computer.

I understand and agree to the above limits of confidentiality and understand their meanings and ramifications.

Client Signature (Client's Parent/Guardian if under 18)

Today's Date

